

# Chelsea Pebbles Prize Draw Rules, Terms and Conditions

## 1 Rules

### 1.1 Date and Time

- i. **Prize Draw Date:** The prize draw will take place on **Wednesday, 7th May 2025**
- ii. **Prize Details:** Winners will receive **2 tickets** to visit the **Chelsea Flower Show** on **Thursday, 22nd May 2025**. Winners will be given a specific time slot to enter the Hospice UK garden and present their dedication pebble on the garden.
- iii. **Exclusions:** The prize does not include any travel, accommodation, or other costs incurred in attending the Chelsea Flower Show. Attendance at the Chelsea Flower Show is subject to rules applying to all ticket holders, but as between Hospice UK and the winner, is at both the winner's, and the person accompanying the winner's, own risk.
- iv. **Consent to Photography:** By entering the prize draw, you consent to being photographed and having your visit to the Hospice UK garden documented. Your testimony may be shared via Hospice UK social channels.
- v. **Entry Limit:** There is not a cumulative maximum of entries per participant, but each pebble dedicated (either by donation entry or alternative (postal) entry) is one (1) entry.

### 1.2 How to Enter

The Prize Draw has an Entry Period as set out below in 1.3. Only entries received by Hospice UK during the Entry Period will be eligible for the Prize Draw.

#### 1.2.1 Donation (ie paid) Method of Entry

You can enter by making a donation as follows:

- i. Visit the official website [visufund.com/garden-of-compassion](https://visufund.com/garden-of-compassion)
- ii. Select a pebble and your chosen donation amount (minimum £5).

- iii. Follow the instructions to enter your full legal name, contact information (including email address, and postal address if adding gift aid), and payment information to complete your payment.
- iv. Once your payment is complete, you will automatically receive one entry into the Prize Draw. You will be entered for a chance to win two tickets to the Chelsea Flower Show on Thursday, 22nd May 2025 at a specified time which can only be made available when the winner is notified (note the opening hours for the Show are from 8am until 8pm)

### 1.2.2 Alternative Postal Method of Entry (free save for postage costs)

You can enter using this method as follows:

- i. On a postcard, or a piece of paper to be sent inside an envelope, write or type your full legal name, home address, city, postcode, phone number (optional), **email address (essential - the potential winner will be notified by email)**, and the full name of the Prize Draw ("*Together Pebbles Prize Draw*").
- i. Include the name of the person to whom you would like to dedicate your pebble in the virtual Garden of Compassion and any message of dedication you would like to include.
- ii. Mail your completed entry (you must pay the full postage) to:  
**Pebbles Prize Draw, Hospice UK**, Hospice House, 34-44 Britannia St, London WC1X 9JG.
- iii. There is a limit of **one entry** per mailing envelope or postcard.
- iv. Note that postal entries are bound by the same Entry Period as the donation entries. Any posted pebble dedication received after close of the Entry Period **will not** be added to the virtual Garden of Compassion

### 1.3 Entry Period

Entries must be made between 10:00 AM GMT on Thursday, 27th March 2025 and before 5.30PM BST on Monday, 5th May 2025.

This Entry Period applies to both donation entries and postal entries via the Alternative Method of Entry.

If you choose to donate and dedicate a pebble after this date, you will still be included in the virtual Garden of Compassion until we close the site, but you will not be entered into the Prize Draw.

## 1.4 Entry Limitations and Restrictions

- i. Only accurate and complete entries submitted and received by Hospice UK during the Entry Period are eligible.
- ii. Any inaccurate, incomplete, illegible, corrupted, or out of time entries are void and ineligible. Proof of sending will not be deemed to be proof of receipt by Hospice UK. Hospice UK is not responsible for lost, late, illegible, mutilated, delayed, postage due, incomplete, invalid, unintelligible, misdirected, technically corrupted or garbled entries, or for other submission problems of any kind, whether caused by mechanical, human or electronic error, all of which are void and ineligible. Additionally, Hospice UK is not responsible for any telephone, electronic, hardware, software, network, Internet, or computer malfunctions, failures, or difficulties.
- iii. Entries must include all the specified required information to be eligible.

## 1.5 Other Eligibility Requirements

- i. Participants sending entries, whether online or by post, must comply with all the Rules and:
  - a) be at least 18 years of age, and
  - b) not be an employee of Hospice UK.
- ii. If, at any stage of the Prize Draw, including after the winner has been announced, it is discovered that any participant has:
  - a) provided false, incomplete and/or misleading information to Hospice UK and/or
  - b) committed any fraud or deception in connection with this Prize Draw and/or their relationship with Hospice UK. The entry concerned will be ineligible. If applicable, the Prize will be withdrawn from any potential winner or winner, when it will be in the absolute discretion of Hospice UK as to whether it will select an alternative in accordance with 2.2 below.

# 2 Winning

## 2.1 Winner Selection

- i. **Draw** - The potential winner of the Prize Draw will be selected using a verifiably random process from among all eligible entries received. The draw will occur at the date and time set out above. The selected winner will be informed via email following the draw, with the identity of the winner announced (subject to winner notification and confirmation processes) following the completion of all identification and verification processes.
- ii. **Winner notification process** - The potential winner will be contacted using the email address used to enter the Prize Draw or (if applicable) the email

address given in the posted entry. The final award of the Prize is subject to verification of eligibility and compliance with these Rules. The potential winner must respond to Hospice UK's email notifying the potential win no later than the time set out in that email (which will be a minimum of 72 hours after sending). If the potential winner fails to respond to the notification email within the stated timeframe, then that potential winner will be disqualified (whatever the reason for failure to respond) and will not be entitled to the Prize. If a phone number has been provided, Hospice UK may (but does not undertake to) contact the potential winner by phone, in addition to, but not instead of, notification by email.

If Hospice UK receives a bounceback or other notice of failure of transmission/non delivery then it is entirely in Hospice UK's absolute discretion whether it will try again to send the email, and/or attempt to contact via a phone number (if given) but it has no obligation to persist beyond the time given for a response in the first attempted email transmission, and after this time Hospice UK may proceed to select an alternative in accordance with 2.2 below.

- iii. **Verification of potential winner** – A potential winner will only be confirmed as the actual winner eligible to receive the Prize after Hospice UK has completed any appropriate (in its absolute discretion) verification of eligibility to win. The potential winner must be willing and able to accept the Prize and be available to attend the Chelsea Flower show on Thursday 22nd May 2025 at the designated time, and present their dedication pebble on the garden. In exceptional circumstances, Hospice UK at its absolute discretion may allow the nomination of a substitute.

## 2.2 Alternative Potential Winner

- i. If a potential winner is determined to be ineligible and/or disqualified for any reason, an alternative potential winner will be selected using a verifiably random process from among all remaining eligible entries.
- ii. This process will be repeated until the Prize is awarded. Any alternative potential winner will be notified as per the procedures outlined in these Rules.

## 2.3 Non transferability of tickets

The winner cannot transfer or sell the winning tickets, and any attempt to do so will result in the winner's disqualification.

## 3 General Conditions

### 3.1 Publicity

- i. Hospice UK reserves the right to publish or make available information that indicates that a valid award took place for the Prize Draw - for example the first name of the winner.
- ii. The winner will participate in any reasonable publicity requested by Hospice UK, including visiting the Hospice UK garden on Thursday 22nd May 2025 and providing testimony about the occasion.

### 3.2 Changes to the Rules

Hospice UK reserves the right to amend these Rules at any time due to any fraud, bugs, virus, technical failures, changed in the law, or any other factor beyond Hospice UK's reasonable control that impairs the integrity or proper functioning of a Prize Draw, as reasonably determined by Hospice UK.

### 3.3 Limitation of Liability

- i. Hospice UK will have no obligation to award or fulfil the Prize if it is prevented from doing so by circumstances beyond its reasonable control, including, but not limited to, legal restrictions, acts of God, natural disasters, pandemics/epidemics, terrorism, and/or weather.
- ii. Nothing in these Rules excludes or limits Hospice UK's liability for: (a) death or personal injury caused by our negligence; (b) fraud or fraudulent misrepresentation; and (c) any matter in respect of which it would be unlawful for us to exclude or restrict our liability.
- iii. If Hospice UK fails to comply with these Rules, or is otherwise negligent, Hospice UK will only be responsible for the loss or damage to a participant that is a foreseeable result of Hospice UK's breach of these Rules or its negligence, but Hospice UK is not responsible for any loss or damage that is not foreseeable, and in any event its maximum liability will be the amount of any wasted costs incurred by the participant (if a winner has been determined, this will include costs of the winner and the other person using the second prize ticket) or £1,500, whichever is the lesser.

### 3.4 Role and discretion of Hospice UK

- i. This Prize Draw is not in any way affiliated with RHS or Chelsea Flower show and is being run solely by Hospice UK.

- ii. Hospice UK's decisions are final and binding in all matters related to the administration and operation of the Prize Draw.

### 3.5 Personal Information

- i. Hospice UK only uses a participant's personal information in accordance with prevailing Data Protection Law and its own [Privacy Notice](#) and [Cookie Policy](#)

### 3.6 Governing Law

These Rules, Terms and Conditions are subject to and to be construed in accordance with English law and shall be subject to the exclusive jurisdiction of the English courts.

## 4 Contact Information

Any questions regarding these Rules, Terms and Conditions can be directed to:

- i. Email: [fundraising@hospiceuk.org](mailto:fundraising@hospiceuk.org)
- ii. Postal Address: Hospice House, 34-44 Britannia Street, London, WC1X 9JG